

Self-service HR cuts absence admin at MB Wirral

~ new ResourceLink module from Northgate HR removes pain from managing sickness ~

The Metropolitan Borough of Wirral has signed a 3-year contract with Northgate HR to manage its HR and payroll processes. The contract for Northgate's integrated HR and payroll solution ResourceLink will include a Manager Absence module. This allows an automated online process for managing absence and will cut out the double-checking and manual keying in of sickness details.

"Managing absence is an admin intensive process, which stops HR employees from concentrating on more interesting tasks," said Sara Brown, Public Sector Manager at Northgate HR. "Using ResourceLink will enable managers to log on and process claims from anywhere which is faster and much more convenient. It also means that the Council will have a clear audit trail, which can't be guaranteed with manual processes."

The Metropolitan Borough of Wirral has worked with Northgate since 1998 and is continuing the relationship to help reduce HR administration, allowing the organisation to focus on adding value to the council and providing a better service to employees and the local community.

About Northgate HR

Northgate Information Solutions is a market leader in providing specialist software, outsourcing and information technology (IT) services to the human resources, local government, education and public safety markets.

Northgate, which is listed on the London Stock Exchange, currently employs over 6,000 staff and operates in 46 countries across 5 continents.

Northgate has approximately 4,500 large/medium customers and approximately 10,500 small to medium enterprise (SME) customers world wide. The many corporate organisations Northgate works closely with include over 20% of fortune 500 clients ,90% of the UK local authorities and all of the UK's police forces.

