

Air Canada makes flying start to managed payroll

~ international airline brings in NorthgateArinso to improve service and create efficiencies ~

Air Canada, the leading international airline, has chosen NorthgateArinso to deliver a managed payroll service to its UK support staff. Following implementation which will begin this Autumn, the new service will streamline the airline's payroll process and help to improve efficiency.

Air Canada will benefit from features such as an online reporting facility, allowing easy access to vital information. This will contribute to greater effectiveness as well as taking away the risks associated with one person in the organisation holding all the information, leaving the airline more confident about business continuity.

Steve Ruby, Head of Personnel at Air Canada in the UK said, "Following a significant review of the technology we use to remunerate our UK support team, we found that improvements could be made. We realised we could create efficiencies within our back office teams and decided it was time to improve our payroll technology and services. NorthgateArinso has a solid reputation for providing the industry's most comprehensive range of payroll solutions, so it was an obvious choice of supplier to deliver Air Canada's payroll in the UK for the next five years."

Nigel Austen, Commercial Director at NorthgateArinso said, "We're looking forward to starting the project with Air Canada's UK team based at Heathrow. The travel industry has been hit hard by the recession and it's critical that airlines run as efficiently as possible. Improving payroll technology and services is a great way in which payroll processes can be streamlined and savings made."

NOTES TO EDITORS

About NorthgateArinso
www.northgatearinso.co.uk

NorthgateArinso is a leading global Human Resources software and services provider offering innovative HR business solutions to employers of all sizes, including Global Fortune 500 companies and many public sector organizations.

We want to be the world's leading provider of global HR solutions and the trusted partner of HR decision makers. We help HR executives optimize their HR service delivery through smarter processes and more efficient technology, supporting key HR areas like workforce administration, payroll, benefits, recruitment, learning, and talent management.

Our 8,000 employees are dedicated to delivering excellence through HR consulting, HR outsourcing and HR technology. As a recognized global HR services leader, we have offices in 35 countries on five continents, supporting customers in more than 100 countries.