

Johnson's Service Group PLC cleans up payroll and HR with NorthgateArinso

Flexibility of service, future proofing and accuracy provide key motives for move to ResourceLink Aurora

Johnson Service Group PLC (JSG), which provides essential support services to UK businesses and consumers in the areas of workwear, laundry services, dry cleaning and facilities management, has signed a five-year contract with NorthgateArinso. The HR software and services company will supply a fully managed payroll and hosted HR solution to 2,500 of JSG's employees within its textile services division, which comprises of Johnson's Apparelmaster, Johnson's Stalbridge Linen Services, and the JSG Plc division.

The company selected NorthgateArinso after a lengthy period of time investigating the businesses' true needs, in terms of service provision and scalability for the future.

"We needed an organisation to provide us with an up-to-date and reliable HR, training and payroll service, and give us the business information we require at our fingertips, whenever and wherever we needed it," said Avi Kar at JSG. "NorthgateArinso had the experience of dealing with large corporate clients and, with over 400 customers already using ResourceLink, had the tried-and-tested foundations we were looking for. Additionally, ResourceLink Aurora could integrate with our internal Business Objects reporting tool, which will make reporting processes much more efficient and reduce cost."

As a solution that's hosted online, ResourceLink Aurora is accessible via a web browser and does not require any on-premise footprint, which means it is more scalable – a crucial factor for JSG: "JSG is an ambitious company, and the flexibility to grow with the demands of the HR team played an important part in the decision," said James Ronksley, business development director at NorthgateArinso. "ResourceLink Aurora is a streamlined service, which will improve efficiency and accuracy at JSG, now and in the future."

NorthgateArinso

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NorthgateArinso is a leading global Human Resources software & services provider offering innovative HR business solutions to employers of all sizes, including Global Fortune 500 companies and many Public Sector organisations. We help HR executives optimise their HR service delivery through smarter process and more efficient technology, supporting key HR areas like workforce administration, payroll, benefits, recruitment, learning and talent management.

Our 5,000 employees are dedicated to HR excellence through strategic business consulting, outsourcing services, systems integration and best-of-breed software solutions. We are one of the largest HR service providers worldwide and have offices in 31 countries on 5 continents.

