

Edinburgh's Telford College invests in HR for better information management

Chooses NorthgateArinso for informed education

Edinburgh's Telford College has signed a three-year deal with NorthgateArinso to implement its web-enabled HR solution, ResourceLink. Moving to this new HR solution is part of the College's Corporate Information Systems (CIS) Programme, which aims to improve information management in the organisation, resulting in better decision-making and improved execution of operational activities.

ResourceLink incorporates a self-service module that will allow employees to complete and update personal details, and book holidays and training courses online. The module will also reduce administration, enabling staff to concentrate on ensuring their students have the best possible experience and success at the College.

Additionally, a greater level of access to HR information will enable managers to conduct appraisals and performance reviews online. This is a key driver for the College as it improves the skills and capabilities of its employees, enabling them to deliver more effective services in the future.

The College's project team selected NorthgateArinso because the provider fulfilled the necessary criteria set by the CIS Programme. For example, it offers an integrated solution, enabling online access to staff, students and other stakeholders as well as reporting on any data field.

Lisa Dawson, CIS Development Manager at Edinburgh's Telford College, said: "We needed a specialist provider to implement a replacement HR system that would enable the College to achieve its objectives for effective information management - and ultimately, the delivery of better services to employees. NorthgateArinso was unanimously selected by the project team - the team's experience of working with other colleges in the past meant they could commit to the project deliverables and satisfy our operational objectives."

NorthgateArinso and Edinburgh's Telford College embarked on the phased implementation of ResourceLink in December and went live on phase one, which encompassed HR and reporting, at the end of March 2009. The College's project team, led by Dawson, delivered the project ahead of schedule and to budget.

Following the success of phase one, the College will implement further phases to support its HR vision, including learning and development, recruitment and self-service by August 2010. The organisation is focussed on delivering a modern HR solution that will form a fundamental part of the CIS Programme.

"Our experience in further education means we understand the needs of the sector and can enable the CIS team to complete its project successfully," said Dave Proctor, Business Development Director at NorthgateArinso. "We'll provide the College with ongoing support so that everything runs smoothly during and after the implementation. We are committed to delivering a high quality service for the HR Team."



NOTES TO EDITORS

About NorthgateArinso

www.northgatearinso.co.uk

NorthgateArinso is a leading global Human Resources software & services provider offering innovative HR business solutions to employers of all sizes, including Global Fortune 500 companies and many Public Sector organisations. We help HR executives optimise their HR service delivery through smarter process and more efficient technology, supporting key HR areas like workforce administration, payroll, benefits, recruitment, learning, and talent management.

Our 4,500 employees are dedicated to HR excellence through strategic business consulting, outsourcing services, systems integration and best-of-breed software solutions. We are one of the 5 largest HR service providers world wide and have offices in 31 countries on 5 continents.

The Northgate Group is owned by private equity company Kohlberg Kravis Roberts (KKR) and currently employs over 6,500 staff and operates in 46 countries across 5 continents.